



# Whitby Christmas **FESTIVAL**

## **CHRISTMAS FESTIVAL FREQUENTLY ASKED QUESTIONS**

### **Where is the Christmas Festival Held?**

The festival site is on Marina Front Car Park, Langborne Road, Whitby, YO21 1YN

### **What dates will this Year's Christmas Festival be Held?**

2025 Christmas Festival will be held over the weekend of 14 15 & 16 November

### **What are the opening hours of the Christmas Market?**

Friday 14 November 2025 – 5pm – 8pm

Saturday 15 November 2025 – 10am – 8pm

Sunday 16 November 2025 – 10am – 4pm

### **What are the setting up hours and dismantling hours?**

Vehicles will be allowed on site on Friday 14 November from 1pm. All vehicles must be off site by 4pm – vehicles will be allowed on site from 4pm on Sunday 16<sup>th</sup> November 2025 to clear stall. You must be off site by 6pm on 16<sup>th</sup> November 2025.

### **Where are application forms and Terms and Conditions for the Christmas Festival obtained from?**

Applications for stalls are available online at

<https://www.whitbytowncouncil.gov.uk/whitby-xmas-festival.html>

There are two application forms, one for traders and one for catering. For the correct allocation for the event and fees please ensure you complete and return the correct form.

### **What is included in the stall price?**

All sheds/gazebos/beach huts will have a light and two electric points.

Electricity will be available for catering (electric generators will be switched off at night and restarted prior to the opening of the market the following morning (not suitable for overnight fridges and freezers).

To guarantee supply caterers must inform us of their power requirements at least 1 month before the event.

### **Are tables available?**

Tables are not included in the price but can be provided at cost of £10 per table per weekend.

### **Selling Alcohol?**

Any stalls selling alcohol will need to obtain their own TENS Licence.

### **Will Security be available on site?**

Security patrols will take place on the festival site once the market closes at 8pm until 8am the following morning.

### **All stall holders leave property on site at their own risk.**

### **What happens if the event is Cancelled?**

- The Event organisers reserve the right to cancel, delay, or terminate the Whitby Christmas Festival without notice in the event of adverse weather conditions, terror threat, emergency situations or for any other reason beyond reasonable control. Stallholders will be informed by phone, in writing or by email of any such decision or verbally if on site in the event of an incident.
- The event organisers further reserve the right to immediately terminate the right of any stallholder failing to comply with any of the terms and conditions and bond rules, or any reasonable directions given by us.
- No refunds or compensation of any sort will be paid to stallholders who fail to attend the Whitby Christmas Festival or where we have exercised the right to delay, cancel, shorten or terminate the Market, or where a stallholder has been instructed to cease trading due to non-compliance with any of the Terms and Conditions.

### **Does the Town Council have Cancellation Insurance?**

The Town Council does not have Cancellation insurance – Our cancellation policy is stated above and is also in the terms and conditions. It is the Stall holder's responsibility to ensure that their insurance covers this eventuality.

### **When will stall holders be notified whether or not their application has been successful?**

Successful applicants will be notified by the end of August 2025